Ordering Processes for Specific Situations

The following parts and repair order examples are defined in this document to facilitate a faster experience either though MyAerospace or directly with the appropriate Honeywell team.

- AOG Orders
- Mechanical Life Limited Parts (For MSP)
  - Cycle time parts, go out zero dollars to our Channel Partners
- Flow Nozzles with AE Values
- Honeywell RMU Sales Bulletins
- SPEX Orders

AOG Orders

Aircraft on Ground (AOG) orders are supported per the current process by calling or emailing the AOG support team.

Ordering process information is visible from the MyAerospace Portal through:
myaerospace.com -> Contact Us -> Directories
Mechanical Life Limited Parts under a Maintenance Service Plan

Customers can place orders for Mechanical Life Limited Parts under their MSP or warranty programs through MyAerospace. Search for and identify the part, choose the option for warranty program, select the warranty/program type and follow the screens.
Flow Nozzles with Air Eliminator Values

For ordering a part through the MyAerospace Portal with a required air eliminator (AE) value:

- Search and select identify the part to order:
- In the “Add Part Specs” field, click “Add”
- Include all required information and click “Add Specs”

This creates the order, places the order on hold, then a Honeywell CSR will review the comments to ensure the order is processed correctly.
Honeywell RMU Sales Bulletins

Placing orders for Honeywell RMU Sales Bulletins requires a paper purchase order. To find out how to do this:

Access MyAerospace Parts & Repairs -> Orders -> Submit a Paper PO
Spares Exchange (SPEX) Orders

SPEX orders are processed through MyAerospace with the defaulted shipping information:

- If material is available, the estimated ship date (ESD) is the next business day. If the order is placed prior to the site’s specific shipping cut-off time, it could even ship that day.
- If the material is in Honeywell’s repair process, the ESD is 5 days.
- If the unit is in repairable condition, the ESD is 14 days.
- If no there is no stock on hand, the ESD is 30 days.
Customer can sign up for order status to track their SPEX orders

https://myaerospace.honeywell.com/contact-us/-my aerospace-updates